



# Surgical Nurse

Healthcare Performance Group, Inc.

## Experience

Registered Nurse

30 years clinical experience

5 years Millennium experience

## Millennium Customers Served

- ◆ Catholic Healthcare Initiatives – Franciscan Health System
  - St Joseph Medical Center – Tacoma, WA
  - St Joseph Walters Day Surgery – Tacoma, WA
  - St Joseph Gig Harbor Surgery Center – Gig Harbor, WA
  - St Anthony Hospital – Gig Harbor, WA
  - St Clare Hospital – Lakewood, WA
  - St Francis Hospital – Federal Way, WA
- ◆ St John Health System
  - St John Medical Center – Tulsa, OK
  - St John Memorial Surgery Center – Tulsa, OK
  - St John Owasso – Owasso, OK
  - St John Sapulpa – Sapulpa, OK
  - Jane Phillips Medical Center – Bartlesville, OK

## Millennium Expertise

- ◆ SurgiNet
- ◆ Surgery Scheduling
- ◆ Case Tracking
- ◆ Physician Preference Cards
- ◆ Inventory Management
- ◆ Case Logging
- ◆ Perioperative Documentation
- ◆ Charge Services
- ◆ PowerChart
- ◆ PowerOrders

## Hands-On Consulting Skills

Patient centric Clinical Expert with extensive practical hands-on skills in Design, Build, Testing, Training, Go-Live and Post Conversion Support. An extremely diverse and solid asset to any project, conveying an exceptional understanding of Millennium knowledge combined with a process driven approach to patient care by way of strong communication and organizational skills. Through excellence in consulting, he has succeeded in multiple house wide clinical implementations from “gap analysis” through Design, Build, Testing, Training, Go-Live and Post Conversion Support. He is a “team player” who is highly regarded by his customers and peers.

- ◆ Experienced across a variety of Health Care Systems – Primary, Tertiary, Level 1 Trauma, Community, and Academic/University in both Urban and Rural settings.
- ◆ Process Design and Integration Expert – Involved in all aspects of care combining both application knowledge and clinical process workflow analysis that deliver real world results.
- ◆ Extensive Clinical Depth – Notable background in a variety of clinical settings that allows for a thorough understanding of the needs of clinicians ranging from Med/Surg to the ED, Critical Care and Surgical Services. This broad experience, coupled with proven Millennium skills has paved the way for successful implementations in a variety of settings.
- ◆ Integration Specialist – Bringing together years of systems and clinical “hands on” experience, he has a unique ability to integrate systems and processes that are clinically relevant and stand the test of time.

## Delivering Results

### Catholic Healthcare Initiatives, Denver, Colorado (1 year)

Primary on-site consultant at Franciscan Healthcare System in Tacoma, WA for multi-facility SurgiNet and Scheduling project at six facilities. Leveraged clinical knowledge and integrated with current processes to create efficient, automated flow.

- ◆ Coordinated preference card build at each facility
  - ◆ Determined which procedures/surgeons needed generic and surgeon specific preference cards built and audited the build for completion
  - ◆ Supervised subject matter experts as they performed the preference card build
  - ◆ Developed and maintained shared resource profiles for equipment, instruments, implants, power and scopes; submitted requests for modifications utilizing the change control process in place
  - ◆ Assisted with item file clean-up and maintenance, determined correct inventory locations and item classifications
- ◆ Analyzed Perioperative workflow processes and facilitated business process redesign
  - ◆ Interviewed departments (Registration, Pre-Admission Screening, Surgical Services, PACU, Materials Management and Central Supply)
  - ◆ Completed Visio workflows for future work processes
  - ◆ Developed gap analysis and worked with departmental staff to develop plans to address issues between current practice and future workflows
  - ◆ Communicated planned interventions with staff to determine and address any workflow gaps
- ◆ Coordinated testing for all facilities
  - ◆ Developed and modified test scripts based upon future state workflows for Unit Testing, System Testing and Integration Testing
  - ◆ Facilitated all testing activities at six facilities in both the test domain and production domain
  - ◆ Implemented 'Day in the Life' testing in production domain just prior to conversion to perform a final validation of build and workflow processes
  - ◆ Trained users in testing processes
  - ◆ Communicated any testing issues to appropriate personnel and monitored for resolution
  - ◆ Functioned as Training coordinator for the project
    - Developed training materials and manuals for trainers and end-users
    - Determined training curriculum modules
    - Conducted instructor-led training sessions for testers, build participants, trainers and end users in the following areas: preference card build, pre-admission and surgical scheduling, post-case documentation, item and inventory management as well as report building using PowerVision and SurgiNet Report Builder
  - ◆ Assisted as a core team member in the design, build and conversion for a brand-new facility (St Anthony Hospital) with a completely paper-free Electronic Health Record
  - ◆ Promoted team building skills among subject matter experts; established open lines of communication and trust along with principles of change control among nursing staff experts
  - ◆ Knowledge transfer to Application Analyst and System Administrators to provide for smooth transition and ongoing support following conversion
  - ◆ Engagement concluded with successful Go-Lives at Franciscan Healthcare System. Member of the conversion team that provided Go-Live Support to end users



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## St John Health System, Tulsa, Oklahoma (4 years)

- ◆ Employed to accomplish SurgiNet Design, Build, Testing and Implementation at St John Health System
- ◆ Functioned as Project Team Lead - coordinated SurgiNet implementation from start of project
  - ◆ Arranged for resource allocation both personnel and equipment for project
  - ◆ Developed and Maintained SurgiNet implementation project plan
  - ◆ Provided recommendations for Design, Process and Issue Resolution for SurgiNet during visits to Cerner ASC in Kansas City
  - ◆ Coordinated SurgiNet build with Cerner resources
  - ◆ Facilitated weekly team meetings with surgical team, materials management and IT resources
  - ◆ Tracked project progress on a weekly basis; communicated progress and issues to Executive Sponsors and Facility Cerner Project Manager
  - ◆ Worked with ancillary departments to incorporate laboratory, radiology and pharmacy services
  - ◆ Audited preference card conversion and build
  - ◆ Researched and arranged for purchase and installation of workstations-on-wheels; wired and wireless printers; Plasma screen monitors for operating rooms, Pre and Post-operative preparation areas, PACU and visitors waiting room
  - ◆ Facilitated BMDI implementation to exchange data between PARU monitors and Millennium
- ◆ Analyzed Perioperative workflow processes and facilitated business process redesign
  - ◆ Interviewed departments (Registration, Pre-Admission Screening, Surgical Services, PACU, Materials Management and Central Supply)
  - ◆ Completed Visio workflows for current and future processes
  - ◆ Developed gap analysis and worked with departmental staff to develop plans to address issues between current and future workflows
  - ◆ Communicated planned interventions with staff to determine any workflow gaps
- ◆ Worked with security team to develop positions and security access needed for SurgiNet positions
- ◆ Coordinated testing for all facilities
  - ◆ Developed and modified test scripts based upon future state workflows for Unit Testing, System Testing and Integration Testing
  - ◆ Facilitated all testing activities at six facilities in both the test domain and production domain
  - ◆ Trained users in testing processes
  - ◆ Communicated any testing issues to appropriate personnel and monitored for resolution
- ◆ Functioned as Training coordinator for the project
  - ◆ Developed training materials and manuals for trainers and end-users
  - ◆ Determined training curriculum modules
  - ◆ Conducted instructor-led training sessions for testers, build participants, trainers and end users in the following areas: preference card build, pre-admission and surgical scheduling, real-time documentation, item and inventory management as well as report building using PowerVision and SurgiNet Report Builder
- ◆ Participated as a team member with implementation and go-lives for PowerChart, PowerOrders, RadNet, PharmNet, FirstNet and Millennium Mobile
- ◆ Provided after hour and on-call support for all Millennium clinical systems at all St John facilities
- ◆ Assisted in the design, build and conversion for a brand-new facility (St John Owasso) with a completely paper-free Electronic Health Record
- ◆ Engagement resulted in the successful implementation of SurgiNet at St John Health System



### **Experience in Healthcare Informatics Implementation/Consultation (12 years)**

- ◆ Worked as an application analyst for McKesson, implementing Perioperative systems for two years
- ◆ Employed as system administrator for Perioperative services at CaroMont Health, Gastonia, North Carolina for a total of four years
- ◆ Provided business process redesign consulting services at Implementation Specialists for two years
- ◆ Functioned as SurgiNet project team lead for St John Medical Center as well as team member for other Millennium implementations for four years

### **Experience in Healthcare Leadership (8 years)**

- ◆ Clinical Director for Charter Pines Health System in Charlotte, NC
- ◆ Chief Nursing Officer and Hospital Administrator for Parkside Hospital, Tulsa, Oklahoma for six years
- ◆ Clinical Instructor in nursing program for Rogers State University, Claremore, Oklahoma for two years

### **Experience in Healthcare (10 years)**

- ◆ Charge and Staff Nurse in various hospitals within the specialties of medical-surgical, Intensive Care, Emergency Department, Psychiatric-Mental Health and Surgical Services



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## Educational Foundation

Masters of Science:	Human Relations University of Oklahoma, Norman, Oklahoma
Bachelor of Science:	Nursing Langston University, Langston, Oklahoma
Associate Degree:	Nursing Northern Oklahoma College, Tonkawa, Oklahoma
Registered Nurse:	State of Oklahoma
Board Certified Informatics Nurse:	American Nurse Credentialing Center
Systems Expertise:	Cerner Millennium, McKesson Horizon Surgical Manager and Pathways Healthcare Scheduling, Picis Perioperative Solution and Surgical Information Systems (SIS)

## Millennium Tools

- ◆ SurgiNet Specialist Certification – Cerner Corporation – August 2005
  - ◆ Preference card management
  - ◆ Scheduling and comprehensive reporting
  - ◆ Documentation for pre-, intra-, post-operative and the PACU
  - ◆ Case tracking (automated big board or white board) for monitoring patient status
  - ◆ Clinical Supply Chain to connect clinical events to supply usage
  - ◆ Security: hnauser
- ◆ Cerner Millennium Courses completed
  - ◆ Millennium Core Design and Build
  - ◆ Millennium Fundamentals
  - ◆ Millennium Documentation Management Design and Build
  - ◆ Millennium Order Management Design and Build
  - ◆ SurgiNet Design and Build
  - ◆ SurgiNet Advanced End-User Skills
  - ◆ SurgiNet Surgery Process and Workflow
  - ◆ SurgiNet-Perioperative Documentation Process Automation

