



Registered Nurse

Healthcare Performance Group, Inc.

Experience

Registered Nurse

23 years Clinical

10 years Millennium®

Millennium Customers Served

- ◆ Trinity Health System
- ◆ St. Thomas/Ascension Health System
- ◆ Cascade Healthcare Community
- ◆ Lucille Packard Children's Hospital
- ◆ Truman Medical Center

Millennium Expertise

- ◆ CareNet®
- ◆ Clinical Documentation
- ◆ PowerForms
- ◆ PowerPlans™
- ◆ CarePlans (Nursing and Multidisciplinary)
- ◆ PowerChart®
- ◆ eMAR
- ◆ CPOE

Hands-On Consulting Skills

Patient Centric, Clinical Expert who deploys her 23 years of nursing experience in her daily work on behalf of her customers. With experience across High Risk Obstetrics, Labor and Delivery, Gynecology, Nursery, Neonatal Intensive Care, Home Health, Pediatrics, EENT, Child Psych and Hemodialysis – she is first and foremost a Nurse but with a passion for Health IT. Possesses exceptional skills as a:

- ◆ Communicator with Clinical Staff
- ◆ Collaborator and Problem Solver
- ◆ Organizer that keeps teams and projects on task and on-time
- ◆ Highly productive/low maintenance team member that “gets the job done”

Delivering Results

Trinity Health System, Novi, Michigan (15 months) Nursing Services Department

- ◆ **CarePlans:** Engaged to work with Nursing on their transition to electronic CarePlans so that their clinicians' workflow would be more streamlined. In order to achieve this, they required a re-design of their primary physical assessment forms. This was due to the fact that they were currently documenting via charting by exception which does not allow for documenting the “normal” or “positive” values. The redesign involved adding positive responses to all existing DTAs on all of the assessment sections. Once the normal nomenclature was added, we were able to begin working on the design and build of Multidisciplinary CarePlans (65). The CarePlans are used by Nursing, Physical Therapy, Nutrition Services, Occupational Therapy, Social Services and Speech and Respiratory Therapy departments. Now when the clinicians “initiate” the phases of the CarePlan that they have identified as problems, and document on their patient's physical assessment form, or by documenting in IVIEW on the same DTAs, then this data flows to the CarePlan and either meets or does not meet the Goals and Outcomes. This is represented by a green check or a red “X”.

As a result, all departments that are live on CarePlans have benefited from a more streamlined and integrated process, supporting the customers' transition to electronic CarePlans.

- ◆ **Training:** Trained and mentored numerous associates on PowerOrders® and Documentation Management in the Nursing Services department.

St. Thomas Hospital, Nashville, Tennessee (6 months)

- ◆ **Testing:** Engaged to manage Integration Testing (6 consecutive rounds) during Millennium upgrade to 2007.13. During the rounds of testing kept issues log and communicated key issues to management. Then rewrote the test scripts as needed after each round of testing so that we would not be logging issues that were related to the scripts themselves. During each round of testing monitored 30 test scripts and assured that they were progressing satisfactorily and finished on time. Coordinated both onsite and offsite associates in order to meet the daily deadlines and finish on time.

Cascade Healthcare Community, Bend, Oregon (1 month)

- ◆ **Support:** Engaged to provide Millennium IT Support. This included PowerChart®, Documentation Management, Orders, PAL, and Patient List. Also completed trouble shooting of any other system issues as they arose.

Lucille Packard Children's Hospital, Stanford University, Palo Alto, California (12 months)

- ◆ **CPOE: CarePlans:** Engaged to design and build Nursing CarePlans for hospital wide CPOE project. During this time I had weekly meetings with Nursing subject matter experts, and the Documentation Management Team Lead to determine how the CarePlans should be designed and what content would be included. This was a collaborative effort designed to determine the specific content. Research in various pediatric specialty areas was conducted throughout this process. Completed 13 Nursing CarePlans including; Management of the Well Baby, Cardiac Patient, Patient with Diabetes, Patient with Kidney or Liver Transplant as a few examples.
- ◆ **CPOE: PowerPlans:** Engaged as part of a team of 3 registered nurses and one physician lead with the charter to build over 300 PowerPlans™ for the major hospital wide CPOE project. In order to convert all of the paper OrderSets into electronic OrderSets (PowerPlans™) we divided all of the hospitals specialty areas between the 3 nurses. My departments included: Neonatology, Pulmonary Medicine, Neurosurgery, Obstetrics, Hematology, Oncology, Infectious diseases, and Cardiothoracic Surgery. Many of these contained complicated workflows such as: ECMO (which included 5 separate phases), Heart and Lung Transplant, and Enteral feeding (which contained daily feeding changes). Modified the current order catalog as needed in order for the order to work the way we needed them to in PowerPlans™. Once we completed the PowerPlans™, we set up meetings with the head of each specialty department and attained sign off on the PowerPlans™. This also included training each physician on how to use the PowerPlan™. All PowerPlans™ were completed on time and met all of the customer deadlines that were set.
- ◆ **CPOE Go-Live Support:** Night shift Coordinator for Big Bang Go-Live support. Primary liaison between IT and the Subject Matter Experts who were patrolling the departments during every shift.

The CPOE Go-Live went smooth and without major issues. The Command Center actually closed earlier than planned due to the successful adoption of the system.



Healthcare Performance Group, Inc.

Cerner® Corporation, Kansas City, Missouri (27 months)

- ◆ Chairman of the Nursing Advisory Board, reported to Cerner® CNO – Charlotte Weaver
- ◆ **Content Factory:** Part of group which was primarily Registered Nurses where I co-built all of the PowerForms for what was called and sold as “START”. Our department also designed and built the Content Manager which moves content from one domain to another (primary tester for this tool).
- ◆ **Immediate Response Center:** Delivered customer support for live Production domains.

Truman Medical Center, Kansas City, Missouri (15 months)

- ◆ **Principal IT Specialist:** Core Team which included one other associate and me. Supported 2 hospitals and many clinics handling a wide variety of issues. Six (6) months after starting my Core partner left and I was the Core team. In addition to supporting many different areas, I was also responsible for completing project work concurrently and took call for a week at a time supporting all Cerner® areas.
- ◆ **Core Team Responsibilities:**
 - ◆ Maintained the event set hierarchy which included backend spreadsheet unloads and uploads as well as making minor changes through the Core Event Manager;
 - ◆ Managed the Chart Servers which included overseeing all Clinical Reporting and making changes as needed to current templates;
 - ◆ Oversaw Operations (Ops Jobs) to assure all jobs finished and there were no errors and troubleshooting issues including logging SRs with Cerner® if needed;
 - ◆ Monitored all interfaces in Openview to assure interfaces were operating properly, as well as troubleshooting issues;
 - ◆ Maintained all print queues to include building new Cerner® queues as needed and maintaining WTS location database;
 - ◆ Coordinated all upgrades with Cerner® and testing for upgrades as needed and attended all Cerner support calls on behalf of Truman Medical Center.
 - ◆ PRN troubleshooting issues for SurgiNet® and FirstNet®;
 - ◆ Worked closely with the HIM department on complicated patient combine/uncombine issues;
 - ◆ Built new facility: Western Missouri Mental Health. Completed both support and project work concurrently.

Clinical Experience (23 Years)

- ◆ Charge Nurse and Nurse for 23 years. Continue to stay fresh clinically by working on a PRN basis in Labor and Delivery, NICU, Mom/Baby.
- ◆ Nursing areas worked include: Labor and Delivery, NICU, Mother-Baby, Post-Partum, Ante partum, Newborn Nursery, High Risk Obstetrics, Child Birth Educator, Psychiatric – Child/Adolescent, Home Health, and Hemodialysis.



Educational Foundation

Bachelor of Science:	Computer Information Systems Friends University, Mission, Kansas
Diploma in Nursing:	Methodist College of Nursing, Omaha, Nebraska
Registered Nurse:	Missouri and Kansas
Systems Expertise:	Cerner Millennium [®] , Microsoft Office—Word, Excel, and PowerPoint, Citrix
Cerner Corporation:	Clinical Analyst/Chairman of the Nursing Advisory Board, Kansas City, Missouri

Millennium Tools

- ◆ PowerOrders[®]: DCP Tools: Order Catalog, Order Entry Formats, CareSets, Order Sentences, CodeSets, Prep Instructions, Virtual View
- ◆ PowerPlans[™]/CarePlans: DCP Tools: Orders, Order Sentences, Outcomes, Single and Multi-Phase
- ◆ PowerForms: DCP Tools, Content Manager: Design, Nomenclatures, DTA's, Event Codes, Event Sets, Sections, Conditional Logic, Reference Text
- ◆ Task List: Order – Task- PowerForm association, Task Types
- ◆ Preference Maintenance Tool
- ◆ Security: HNAUser
- ◆ Core Event Manager – Event sets and Event Codes
- ◆ CoreCodeBuilder
- ◆ Device Viewer and WTS Location
- ◆ Visual Explorer

HPG is not sponsored by or affiliated with Cerner Corporation[®].

Cerner, Cerner Millennium, FirstNet, PowerChart, HNA Millennium, PowerOrders and Discern Explorer are registered trademarks and PowerNote is a trademark of Cerner Corporation and/or its subsidiaries.



Healthcare Performance Group, Inc.